

# PREETUMSING LUCHOWA (ASH)

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## PROFILE

Originally from Mauritius, I am a 35-year-old Australian permanent resident with no visa-restrictions who has called Perth home for the past 8 years. I have gained valuable experience in blue-collar roles, focusing on customer service, teamwork, problem solving and my experience in high-pressure environments has equipped me with excellent multitasking, time management and leadership skills. I am also tech savvy, proficient in using various software tools such as Microsoft Office and Adobe applications and Figma.

I am seeking an opportunity to progress further in my career where I can leverage my formal education and transferrable skills. I am available to work at any time and day, preferably giving 1 week of notice to my current employer to fit in their roster.

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## SKILLS

- HTML / CSS / PHP / JavaScript
  - WordPress / WooCommerce
  - Photoshop / Illustrator / Figma
  - MS Office Suite (Word, Excel, Outlook)
  - Good customer service
  - Attention to details
  - Ability to multi-task and manage time effectively
  - Ability to follow detailed instructions
  - Bilingual (English, French)
  - Good verbal and written communication skills
  - Ability to handle high stressed situations
  - Reliable vehicle
  - Effective team player
  - Responds to calls in a friendly and timely manner
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## QUALIFICATIONS

**Diploma of IT Front-End-Web-Development** (2023 - present)  
North Metropolitan TAFE

**CPA Foundation Program** General Accounting (2020 - 2022)  
CPA Australia

**Master of Business Administration** Project Management Specialisation (2016 - 2018)  
Edith Cowan University, Australia

**Bachelor of Arts (Hons) Graphic Design** (2010 - 2013)  
University of Technology, Mauritius

## WORK EXPERIENCE

### **Kakulas Brothers** **Storeman / Store Clerk**

*Perth, WA*  
*Jan 2024 – Present*

- Assisting store manager to place stock orders and stocktaking.
- Accepting deliveries, offloading pallets and re-stocking warehouse shelves.
- Operating cash registers and handling customer transactions.
- Assisting customers on product selection and addressing customer's complaints.
- Ensures shelves and items are well-stocked and organized.
- Keep the store clean during and after closing time.
- Assisting the deli, making sure everything is well presented and ready to be sold, and assisting customers in decision making.
- Collaborate and communicate with colleagues to ensure smooth store operations.

### **Blue Collar People** **Baggage Handler**

*Perth, WA*  
*June 2022 – Dec 2023*

- Driving baggage tugs airside, carrying up to 6 ULDs while maintaining safety, security and adhering to regulations.
- Using radio to communicate with supervisors and managers.
- I was able to load 3 big Qantas airlines by myself during a period when there was a worker shortage crisis in 2022. Each plane ranges from 150 to 200 luggage.

### **NPB** **Security Officer / Crowd Controller**

*Perth, WA*  
*November 2019 – June 2022*

- Static Guard (Liquor stores, mine sites, supermarkets, nightclubs, hotels & pubs). I helped prevent multiple shoplifting attempts in multiple Woolworth stores.
- Was on the frontline during the pandemic and worked in multiple quarantine hotels, learning how to deal with a frustrated crowd and individuals.
- Highly detailed incident reports using the company's online tools.

### **GJK Facility Services** **Commercial Cleaner**

*Perth, WA*  
*July 2016 - February 2020*

- Commercial cleaning, restoration and maintenance. Worked with clients such as the Housing Department, Westpac, Nab, Medibank, Reece Group, Quaker Oats and Jenny Craig under Award winning contractor, GJK Facility Services.

### **Avant (Mauritius) LTD** **Graphic Designer**

*Mauritius*  
*July 2013 – December 2015*

- Brainstorming and researching primary concepts and ideas provided by clients.
- Development of several marketing products such as posters, flyers, menu cards, business cards, letterhead, banners, signs, leaflets and logos.
- Projects focused based on clients' limited budget and deadlines.
- Prepare directions and guides and save artworks for future clients' use.